DIRECTORY OF IMPORTANT CONTACTS

1. ACCESS GROUP Loan Servicing Center
   At Kentucky Higher Education Student Loan Corporation (KHESLC)
   GENERAL CORRESPONDENCE
   DEFERMENT & FORBEARANCE
   P. O. Box 24328
   Louisville, KY 40224-0328
   LOAN ORIGINATIONS
   Sallie Mae
   P. O. Box 9500
   Wilkes-Barre, PA 18773-9500
   Phone: 1-888-272-5543
   PAYMENT
   Access Group Loan Servicing Center
   P. O. Box 9001778
   Louisville, KY 40290-1778
   CUSTOMER SERVICE
   Phone: 1-888-250-6401
   Phone: 1-502-329-7229
   Fax: 1-502-329-7077
   www.studentloanpeople.com/accessgroup

2. AFFILIATED COMPUTER SERVICES
   ACS CUSTOMER SERVICE DEPARTMENT
   FFEL Borrowers
   P. O. Box 7051
   Utica, NY 13504-7051
   FFEL LOAN ORIGINATION
   ACS Loan Origination Department
   P. O. Box 9225-2251
   Los Angeles, CA 90009-2251
   Phone: 1-800-835-4611
   Phone: 1-315-738-2202
   Fax: 1-315-738-2230
   Email: emailsupport@acs-ins.com
   www.acs-education.com

3. AMERICAN EDUCATION SERVICES
   (Formerly ACCESS GROUP)
   GRADUATE/PROFESSIONAL SERVICES
   CORRESPONDENCE
   AES-Loan Servicing
   P. O. Box 2461
   Harrisburg, PA 17105-2461
   EXPRESS/overnight deliveries
   1200 North 7th Street
   Harrisburg, PA 17102-1444
   Phone: 1-800-343-1809
   PAYMENT
   AES-Graduate and Professional Services
   Harrisburg, PA 17130-0001
   Phone: 1-888-289-3133
   Fax: 1-800-704-9407
   Email: studentloans@chase.com
   www.educationone.com

4. American Student Assistance
   (Guarantor and Services for Chase Student Loans)
   100 Cambridge Street
   Suite 1600
   Boston, MA 02114
   REPAYMENT
   1-866-493-5563
   1-617-728-4200 Ext. 5009
   specialist@amsa.com
   REPAYMENT ASSISTANCE
   1-800-343-8883
   repaymentcounselor@asa.org
   DEFAULT PAYMENT SOLUTIONS
   1-800-343-2120, option 1
   www.asa.org

5. CAMPUS PARTNERS
   (Formerly AMS Servicing Group)
   REPAYMENT, GENERAL INFORMATION
   CORRESPONDENCE
   HPSL, PERKINS
   UMDNJ INTERNAL, LDS, PRIMARY CARE
   CUSTOMER SERVICE
   P.O. Box 2901
   Winston-Salem, NC 27102-2901
   Phone: 1-800-334-8609
   Email: campusbased@campuspartner.com
   www.mycampusloan.com

6. CHASE
   MAILING ADDRESS
   Chase
   Education One Loans
   P. O., Box 848108
   Boston, MA 02284-8108
   OVERNIGHT DELIVERY
   Chase
   Education One Loan
   One Cabot Road, Second Floor
   Medford, MA 02155-5141
   Phone: 1-888-289-3133
   Fax: 1-800-704-9407
   Email: studentloans@chase.com
   www.educationone.com

7. CITIBANK LOAN CORPORATION
   GENERAL CORRESPONDENCE
   Citibank
   P. O. Box 6191
   Sioux Falls, SD  57117-6191
   PAYMENT
   The Student Loan Corporation
   P. O. Box 6615
   The Lakes, NV  88901-6615
   COMPLETED DEFERMENT FORMS
   Citibank
   P. O. Box 6192
   Sioux Falls, SD  57117-6192
8. **DIRECT LOAN SERVICING CENTER**

**PAYMENTS**
U.S. Department of Education
Direct Loan Payment Center
P. O. Box 530260
Atlanta, GA 30353-0260
Phone: 1-800-848-0979
TDD: 1-800-848-0983

**DIRECT LOAN SERVICING CENTER (cont)**

**DIRECT LOAN CONSOLIDATION**
Consolidation Department
Loan Consolidation Center
P. O. Box 242800
Louisville, KY 40224-2800
Phone: 1-800-557-7392
TDD: 1-800-557-7395
Fax: 1-800-557-7392

**DEFAULT STUDENT LOANS**
Phone: 1-800-621-3115
www.dl.ed.gov

**9. DOLLAR BANK**

**GENERAL INFORMATION/ CORRESPONDENCE**
Sallie Mae
P. O. Box 765
Pittsburgh, PA 15230
Phone: 1-800-828-5527
Dollarbank.com

**11. GREAT LAKES HIGHER EDUCATION**

**CORRESPONDENCE, DEFERMENT & FORBEARANCE**
BORROWER SERVICING DEPARTMENT
P. O. Box 7860
Madison, WI 53707
Phone: 1-800-236-4300
Fax: 1-800-375-5288
Email: borrower@mygreatlakes.com
www.mygreatlakes.com

**12. KEY EDUCATION RESOURCES**
(Formerly Key Bank/Society National/Knight College Resources Group)
AMSA/AADS/745 Atlantic Avenue, Suite 300
Boston, MA 02111
Phone: 1-800-539-5363
Email: EducationRes@keybank.com
www.keybank.com/education

**13. KIRKSVILLE COLLEGE OSTEOPATHIC MEDICINE**
HEAL, FSL & UFSL
NOW LOANS
800 West Jefferson Street
Kirksville, MO 63501
Phone: 1-800-KEY-2YOU
Fax: 1-800-626-5266 Ext. 2529
www.dl.ed.gov

**14. MEDICAL SOCIETY OF NEW JERSEY**
Two Princess Road
Lawrenceville, NJ 08648
Phone: 1-609-896-1766
Fax: 1-609-896-1368
Email: info@msnj.org
www.msnj.org

**15. MEDLOANS**
23. PNC BANK  
Educational Loan Center  
Customer Service  
2600 Liberty Avenue, Suite 200  
Pittsburgh, PA 15222  
Phone: 1-800-762-1001  
Fax: 1-800-300-2213  
Email: eduloans@pncbank.com  
www.eduloans.pncbank.com

24. SALLIE MAE  
Smart Loan Consolidation  
CUSTOMER SERVICE  
P. O. Box 6178  
Indianapolis, IN 46206-6178  
Phone: 1-800-448-3533  
Email: loancons@salliemae.com  
www.salliemae.com

25. SALLIE MAE SERVICING CORP.  
CORRESPONDENCE/CUSTOMER SERVICE  
(For All Loans)  
P. O. Box 9500  
Wilkes-Barre, PA 18773-9500  
Phone: 1-888-272-5543  
REPAYMENT  
P. O. Box 4600  
Wilkes-Barre, PA 18773-4600  
Phone: 1-800-858-5050  
(Medloan borrowers only)  
Phone: 1-888-272-5543  
(All Other Loans)  
TDD: 1-888-833-7562  
www.salliemae.com

26. STUDENT FINANCIAL AID OFFICE-NEWARK  
University of Medicine & Dentistry of NJ  
30 Bergen Street, ADMC 1208  
P. O. Box 1709  
Newark, NJ 07101-1709  
Phone: 1-973-972-4376  
Fax: 1-973-972-7436  
Email: nwkfinaid@umdnj.edu  
www.umdnj.edu/studentfinancialaid

27. STUDENT FINANCIAL AID OFFICE-PISCATAWAY  
University of Medicine & Dentistry of NJ  
Robert Wood Johnson Medical School  
675 Hoes Lane, C103  
Piscataway, NJ 08854

28. STUDENT FINANCIAL AID OFFICE-STRATFORD  
University of Medicine & Dentistry of NJ  
School of Osteopathic Medicine  
40 East Laurel Road  
UEC Suite 1030  
Stratford, NJ 08084  
Phone: 1-856-566-6008  
Fax: 1-856-566-6015  
Email: stratfinaid@umdnj.edu  
www.umdnj.edu/studentfinancialaid

29. STUDENT LOAN OFFICE  
GENERAL INFORMATION  
DEFERMENT REQUEST  
University of Medicine & Dentistry of NJ  
Liberty Plaza  
335 George Street, 4th Floor  
New Brunswick, NJ 08901-2686  
Phone: 1-732-235-9181  
Fax: 1-732-235-9236  
Email: atwelldm@umdnj.edu  
www.umdnj.edu/studentfinancialaid

30. STUDENT LOAN SERVICING CENTER  
AES-Loan Servicing  
CORRESPONDENCE  
P. O. Box 8155  
Harrisburg, PA 17105  
Phone: 1-800-233-0557  
www.studentloancenter.info

31. THE EDUCATIONAL RESOURCE INSTITUTE (TERI)  
Mailing Address  
Park Square Building  
31 St. James Avenue, Suite 950  
Boston, MA 02116  
Phone: 1-800-255-8374  
Fax: 1-866-266-3637  
Email: priserv0l@teri.org

32. TOTAL HIGHER EDUCATIONAL LOAN PROGRAM (T.H.E)/NORTHSTAR  
CORRESPONDENCE  
P. O. Box 64722  
St. Paul, MN 55164-0722  
Phone: 1-888-843-0004  
Fax: 1-888-843-3099
35. **WELLS FARGO EDUCATION FINANCIAL SERVICES**

**LOAN SERVICING**

**CORRESPONDENCE**
P. O. Box 5185
Sioux Falls, SD 57117-5185

**MAIL PAYMENTS**
P. O. Box 650725
Dallas, Texas 75265-0725

Phone: 1-800-378-5526
Fax: 1-800-456-0551

[www.wellsfargo.com](http://www.wellsfargo.com)

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33. **UNITED STUDENT AID FUNDS (USAF)**

**STUDENT AND PARENT BORROWERS**

**CORRESPONDENCE:**
United Student Aid Fund
P. O. Box 6028
Indianapolis, IN 46206-6180
1-888-272-5543

**CUSTOMER SERVICE**
Pre-claim Assistance
1-800-562-2525
Post Claim Assistance
1-800-331-2314
Email: contact@usafunds.org
[www.usafunds.org](http://www.usafunds.org)

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34. **WACHOVIA**

**MAILING ADDRESS**
Wachovia Education Finance
P. O. Box 13667
Sacramento, CA 95853-3667
Phone: 1-877-689-0763

[www.wachovia.com](http://www.wachovia.com)
## USEFUL FINANCIAL AID RESOURCES

<table>
<thead>
<tr>
<th>LENDER</th>
<th>DESCRIPTION</th>
</tr>
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<tbody>
<tr>
<td><a href="http://www.aamc.org">http://www.aamc.org</a></td>
<td>Association of American Medical Colleges works to ensure that the structure, content and conduct of medical education meet the highest standards and keeps pace with the changing needs of patients and the nation’s health care system. AAMC resources assist the leadership, faculty and administrators of medical schools and teaching hospitals in accomplishing their educational mission. In addition, the AAMC operates a variety of programs and services that assist the medical school and residency application processes.</td>
</tr>
<tr>
<td><a href="http://accessgroup.org">http://accessgroup.org</a></td>
<td>Their mission is to provide financial support and solutions to help aspiring professionals achieve success. Online access to loan information. Also includes payment calculators for estimating loan repayment.</td>
</tr>
<tr>
<td><a href="http://www.adea.org">http://www.adea.org</a></td>
<td>American Dental Education Association website. Includes information about the DEAL program.</td>
</tr>
<tr>
<td><a href="http://www.dhhs.gov">http://www.dhhs.gov</a></td>
<td>U.S. Department of Health and Human Services’ site. An agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.</td>
</tr>
<tr>
<td><a href="http://www.hesaa.org">http://www.hesaa.org</a></td>
<td>State of New Jersey’s Homepage and New Jersey Class Loans.</td>
</tr>
<tr>
<td><a href="http://key.com/educate">http://key.com/educate</a></td>
<td>Information about student loan through Key Bank. Also includes payment calculators for estimating loan repayment. Utilize debt management tools and resources to discover your options. Determine if consolidation is right for you.</td>
</tr>
<tr>
<td><a href="http://www.mycampusloan.com">http://www.mycampusloan.com</a></td>
<td>Information about student loans. Click on downloadable forms. This will provide the borrower with access to Campus Based Deferment/Forbearance forms for Perkins, LDS &amp; HPSL Loans.</td>
</tr>
<tr>
<td><a href="http://www.northstar.org">http://www.northstar.org</a></td>
<td>Information about student loans through the Total Higher Education Loan (T.H.E.) program.</td>
</tr>
<tr>
<td>URL</td>
<td>Description</td>
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<tr>
<td><a href="http://www.nslds.ed.gov">http://www.nslds.ed.gov</a></td>
<td>National Student Loan Data System. Provides a centralized integrated view of Title IV loans and Pell grants that are tracked through their cycle; from aid approval through closure.</td>
</tr>
<tr>
<td><a href="http://www.ombudsman.ed.gov">http://www.ombudsman.ed.gov</a></td>
<td>United States Department of Education FSA Ombudsman assist you if you are unable to resolve a problem through your school, lender, servicer, or guarantor.</td>
</tr>
<tr>
<td><a href="http://salliemae.com">http://salliemae.com</a></td>
<td>Homepage of the Student Loan Marketing Association and Signature Loan pre-approval.</td>
</tr>
<tr>
<td><a href="http://www.umdnj.edu/cntrlweb/studentloans.html">http://www.umdnj.edu/cntrlweb/studentloans.html</a></td>
<td>UMDNJ Student Loan Homepage where you can download the application for Economic/Hardship and Forbearance forms for Campus Based loans.</td>
</tr>
</tbody>
</table>